
2017 IS Your Year

Presented by: Rosemarie E. Christopher

2017 IS Your Year

đ What makes You a GREAT Performer for
all of 2017

đ **Service**
đ **Empowerment**
đ **Respect**

đ The HOW of SERVICE:

Reach out and touch the industry and
community leaders

ASQ Headquarters : Leadership

Setting the Example

Refusal to accept the Status Quo

ASQ Student Focus – Certification Committee Initiatives

- ǒ **Student Line of Products:** Courses, Certifications, Exam Rates; internships; apprenticeships; Books
- ǒ **Yellow Belt – Students & Veterans** – No work experience required to take the exam
- ǒ **Inspector** – Motion to amend the requirements for work experience, not eliminate but to include an ASQ approved accredited technical apprenticeship
- ǒ Initiatives scheduled to get ASQ Board Approval in 2017

Exam - Quality Improvement Associate Certification – CQIA (Cont.)

ASQ certification examinations are delivered by ASQ's testing partner, Prometric. The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

CQIA

Testing Windows:

February 3 - 19, 2017

April 7 - 23, 2017

June 2 - 18, 2017

August 4 - 20, 2017

October 6 - 22, 2017

December 1 - 17, 2017

Application Deadline

January 6, 2017

March 10, 2017

May 5, 2017

July 7, 2017

September 8, 2017

November 3, 2017

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đ The HOW of SERVICE:

Reach out and touch the industry and
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COMMUNITY COLLEGES

AND

ASQ - CQIA - Certified Quality Improvement
Associate

ASQ Student Focus: Community College Outreach

Quality Improvement Associate Certification
(CQIA)

Body of Knowledge and Exam Preparation

A **Collaboration** with 113 California
Community Colleges

Call to ACTION: CA Community Colleges

- ǒ CQIA is a Training Opportunity
- ǒ ASQ Discounts: Available
- ǒ Help Students Prepare for the Workforce
 - Benefits of the Process - **WHY** Faculty & Students should take the class

The CQIA provides a foundational level of quality concepts, tools and knowledge following a standardized global body of knowledge. Earning the CQIA (which has an additional testing step) shows an understanding of the principles of Quality.

CQIA training supports the principles of ISO and GMPs.

The CQIA Body of Knowledge created a continual improvement culture that that translates into time and cost savings for an organization.

Call to ACTION: CA Community Colleges

- ð CQIA is a Training Opportunity
- ð ASQ Discounts: Available
- ð Help Students Prepare for the Workforce
 - Benefits of the Process - **WHY** Faculty & Students should take the class

CQIA increases the value of a job seeker to an organization

CQIA is a demonstration of the ability to employ quality improvement skills to a project.

CQIA certification is accessible to CCC Students. It is a lifetime certification. It only requires an Associate's Degree OR two years of applicable post-secondary education OR two years of work experience.

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ð What makes You a GREAT Performer for all of 2017 - **Service**

Do Well by Doing Good

ð **Mentor**

- Wendie Johnston, Ph.D.

Lab Director, Pasadena Bioscience Collaborative

2265 E. Foothill Blvd., Pasadena 91107

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ð What makes You a GREAT Performer for all of 2017 - **Service**

- Do Well by Doing Good

ð **Mentor**

- Los Angeles Mission College; Steven Brown, Ph.D.-

Life Sciences Department

Los Angeles Mission College

13356 Eldridge Avenue

Sylmar, CA 91342

(818) 364-7665

brownst@lamission.edu

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- Do Well by Doing Good

đ **Mentor**

- Los Angeles Valley College; Douglas Marriott, Ed.D

Director, **Workforce Training**

Los Angeles Valley College

Phone: 818-947-2929

Email: marriodc@lavc.edu

CALL to ACTION: CA ASQ Sections & Divisions

WHY ASQ SECTIONS benefit through this Collaboration:

- ð 1. Community college students enrolled in certain programs will complete training and certification for CQIA
- ð 2. Students have added skill on their resume
- ð 3. Student Branch could be added at the district level (multiple campus under one student branch)
- ð 4. Student membership that can lead toward full membership
- ð 5. Opportunity for local employers to support employees in the education program
- ð 6. ASQ becomes further recognized as a standard

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ð What makes You a GREAT Performer for all of 2017 - **Service**

- Do Well by Doing Good

- ð Mentor

- CSUN Students - ASQ Student Branch -STEM disciplines

- Yearly Activities- Industry Night

- Biology Club - April 2017

- Faculty Advisors:

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What makes You a GREAT Performer for all of 2017 –
Service

**Do Well by Doing Good: Support – Encourage –Empower
ASQ Young Quality Professionals (YQP)**

**Building a Core Team for Sustaining Partnerships with
the CA Community Colleges & their Quality Curriculum**

Ian Barreto, Region7, DRD Student Branches & SC
Chair Young Quality Professionals (YQP)

Ian Barreto at ianc.barreto@gmail.com

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Service

Do Well by Doing Good: What YOU Can Do

Interested In Raising the Voice Quality?

- Sustaining partnerships to raise the global voice of quality has proven to be a challenge in the past leading to missed opportunities.
- It will require a **team** to continue our mission and we will need your help.
- If you are interested, please talk to Rosemarie AND contact:

Ian Barreto at ianc.barreto@gmail.com

Professional Development

đ CQIA Increases Employee Engagement

Employees who are involved in the improvements of their work processes are happier and more engaged

Happy - Engaged Employees directly contribute and become part of Solutions

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ð TEAMWORK -

- GREAT SERVICE
- EMPOWERMENT OF SELF AND OTHERS
- RESPECT FOR THE PROCESS-
PROCEDURES-PEOPLE

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Respect- For Self

- *Self-Criticism: Viewing a problem as the result of our defective personality*
 - *“Fixed Mindset” –static character; intelligence; creativity*

Instead

- *‘Growth Mindset’ –malleable brains –capable of change*

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ð Understanding your personality profile to advance your **Self - Respect-**

- *Self-Contempt: The belief that we're inferior in some way to others.*

Instead:

- *Self-Validate: Rely less on extrinsic rewards; Intrinsic worth realization results in Self-Acceptance; Ongoing Happiness and True Confidence*

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đ If Self– Respect

THEN RESPECT of PEERS;
REPORTS;VOLUNTEERS
AND ENGAGEMENT is POSSIBLE
On any Subject - EVEN CONFLICT

Engagement requires Courage but
builds self-confidence to solve challenges

Call To Action

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DEMONSTRATE Respect - Self and Community results in

- *Responsible Mindset for any part of a challenge*
- *Cause breakthrough*
- *Inspire others to take action*
- *Create a new outlook on the facts*
- *Explore possibilities*